

# BLANCO NORTH AMERICA WARRANTY

**BLANCO products are manufactured to the highest standards and meticulously designed down to the finest detail. With German heritage and engineering, BLANCO systems make significant contributions towards sustainably upgrading kitchens around the globe with everyday convenience when it comes to preparing food, drinking, and cleaning. Our warranty is the reflection of the premium quality behind BLANCO products.**

## BLANCO LIMITED WARRANTIES

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### **1. LIMITED LIFETIME WARRANTY on SINKS (including SILGRANIT®, STAINLESS STEEL, FIRECLAY)**

BLANCO CANADA, INC. and BLANCO AMERICA, INC. are subject to the terms below pleased to offer a:

- 1. i. Limited Lifetime Warranty with all BLANCO sinks used in interior single-family domestic installations;
- 1. ii. Limited 5 Year Warranty with all BLANCO sinks used in interior multi-residential and rental housing installations; and
- 1. iii. Limited 3 Year Warranty with all BLANCO sinks used for commercial purposes in interior installations.

BLANCO warrants its sinks to be free from all proven manufacturing defects in material and workmanship. BLANCO will repair or replace, at no charge, excluding labor and freight, any sink supplied by BLANCO that is proven to be defective under normal use.

### **2. LIMITED LIFETIME WARRANTY on FAUCETS**

BLANCO CANADA, INC. and BLANCO AMERICA, INC. are subject to the terms below pleased to offer a:

- 2. i. Limited Lifetime Warranty with all BLANCO faucets used in interior single-family domestic installations;
- 2. ii. Limited 10 Year Warranty with all BLANCO electronic faucets; and
- 2. iii. Limited 5 Year Warranty with all BLANCO faucets used for commercial purposes in interior installations.

BLANCO warrants its faucets to be free from all proven manufacturing defects in material and workmanship. BLANCO will repair or replace at no charge, excluding labor and freight, any faucet supplied by BLANCO that is proven to be defective under normal use.

### **LIMITED WARRANTY FOR COMPONENTS SUBJECT TO ORDINARY WEAR AND TEAR**

Limited 10 Year Warranty for all (i) mechanical components such as handles, cartridges, sprayheads, spray hoses, aerators and (ii) electronic faucets and components (batteries are excluded) used in interior single-family domestic installations and interior multi-residential and rental housing installations.

Limited 5 Year Warranty for all (i) mechanical components such as handles, cartridges, sprayheads, spray hoses, aerators and (ii) electronic faucets and components (batteries are excluded) used for commercial purposes in interior installations.

### **3. LIMITED WARRANTY on FOOD WASTE DISPOSER**

BLANCO CANADA, INC. and BLANCO AMERICA, INC. are subject to the terms below pleased to offer a:

- 3. i. Limited 10 Year Warranty with all BLANCO food waste disposer used in interior single-family domestic installations; and
- 3. ii. Limited 2 Year Warranty with all BLANCO food waste disposer used for interior multiresidential, rental housing installations, and commercial purposes in interior installations.

BLANCO warrants its food waste disposer to be free from all proven manufacturing defects in material and workmanship. BLANCO will repair or replace at no charge, excluding labor and freight, any food waste disposer supplied by BLANCO that is proven to be defective under normal use.

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## **4. LIMITED LIFETIME WARRANTY on ORGANIZATION PRODUCTS**

BLANCO CANADA, INC. and BLANCO AMERICA, INC. are subject to the terms below pleased to offer a:

- i. Limited Lifetime Warranty with all BLANCO organization system products used in interior single-family domestic installations; and
- ii. Limited 5 Year Warranty with all BLANCO organization system products used in interior multiresidential, rental housing installations, and commercial purposes in interior installations.

BLANCO warrants its organization system products to be free from all proven manufacturing defects in material and workmanship. BLANCO will repair or replace at no charge, excluding labor and freight, any organization system products supplied by BLANCO that is proven to be defective under normal use.

## **5. 5-YEAR LIMITED WARRANTY on WATER FILTER KITS**

BLANCO CANADA, INC. and BLANCO AMERICA, INC. are subject to the terms below pleased to offer a 5 Year Limited Warranty with all BLANCO water filter kits (excluding the disposable replacement filter) used in interior single-family domestic, multi-residential and rental housing, and used for commercial purposes installations.

The service life of any disposable replacement filter varies with local water conditions and water consumption and therefore is not warranted other than to be free of defects in material and workmanship at the time of purchase.

BLANCO warrants its water filter kits to be free from all proven manufacturing defects in material and workmanship. BLANCO will repair or replace, excluding labor and freight, water filter kits supplied by BLANCO that is proven to be defective under normal use.

## **6. 1-YEAR LIMITED WARRANTY on ACCESSORIES INCLUDING SOAP DISPENSERS**

BLANCO CANADA, INC. and BLANCO AMERICA, INC. are subject to the terms below pleased to offer a 1 Year Limited Warranty with all BLANCO accessories and soap dispensers used in interior single-family domestic, multi-residential and rental housing, and used for commercial purposes installations.

BLANCO warrants its accessories and soap dispensers to be free from all proven manufacturing defects in material and workmanship. BLANCO will repair or replace any accessories and soap dispensers supplied by BLANCO that is proven to be defective under normal use.

## **7. 1-YEAR LIMITED WARRANTY on REPAIR PARTS**

BLANCO CANADA, INC. and BLANCO AMERICA, INC. are subject to the terms below pleased to offer a 1 Year Limited Warranty with all BLANCO repair parts used with BLANCO products in interior single-family domestic, multi-residential and rental housing, and used for commercial purposes installations.

BLANCO warrants its repair parts used to be free from all proven manufacturing defects in material and workmanship. BLANCO will repair or replace any repair part supplied by BLANCO that is proven to be defective under normal use.

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## CONDITIONS FOR WARRANTY

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- i. Proof of purchase;
- ii. Owned by original owner and installed in original location; and
- iii. Installed, used, cleaned as recommended.

For warranty claims, please send all required information (product type and model, details of the issue, proof of purchase, name, address, phone number, email address) to BLANCO using our online Warranty Form or by emailing us at [service.us@blanco.com](mailto:service.us@blanco.com)

For technical inquiries and support:  
United States Toll-Free Phone: 1-800-451-5782  
(Extension 3)

### **Warranty Exclusions and Other Terms**

See the attached additional terms.

## ADDITIONAL LEGAL TERMS

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BLANCO shall not be liable in case of: (A) improper installation or modification, damages resulting from abuse, such as heavy impact or dropped objects, improper care or maintenance, improper applications (such as exposure to corrosive chemicals, photographic solutions, etc.), and any modifications made to the product after it left BLANCO premises; (B) wear and tear, including chips, scratches and stains that can occur under normal use; or (C) loss or damage to any person or property whatsoever resulting from a defective product.

All transportation costs to and from the point of purchase, labor, removal and reinstallation will be the responsibility of the purchaser.

For greater clarity, accessories that accompany the sink (strainers, waste fittings, waste chutes etc.) are under separate product-specific warranties.

TO THE EXTENT NOT PROHIBITED BY LAW, NO OTHER WARRANTY, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL BE DEEMED TO EXIST IN CONNECTION WITH ANY OF THE GOODS OR SERVICES SUPPLIED HEREUNDER, AND ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES FOR A PERIOD GREATER THAN THE WARRANTY PERIOD CONTAINED IN BLANCO'S LIMITED WARRANTY, ARE HEREBY EXCLUDED. BLANCO SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES IN ANY WAY RELATED TO THE GOODS OR SERVICES SUPPLIED HEREUNDER. THE REMEDIES DESCRIBED IN THIS WARRANTY ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS WARRANTY.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION. SOME PROVINCES, STATES OR OTHER JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES OR OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS RELATING TO IMPLIED WARRANTIES, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES MAY NOT APPLY TO YOU.

This warranty applies only to the products sold and installed in Canada and the U.S.A. Blanco Canada Inc. will be responsible for this warranty for products sold and installed in Canada and Blanco America, Inc. will be responsible for this warranty for products sold and installed in the U.S.A.

This warranty supersedes all previous warranties for any BLANCO sink, faucet, accessory, soap dispenser, and repair part in the U.S.A and Canada.

This is BLANCO's exclusive written warranty and the warranty is not transferable without the prior written consent of Blanco, in its sole and absolute discretion.