



## WARRANTY INFORMATION

All Dawn® products have a limited lifetime warranty unless otherwise noted. Dawn® products have been manufactured and tested to the highest quality standards by Dawn Kitchen & Bath Products, Inc. ("Dawn®"). Dawn® warranties are limited to Dawn® products purchased and installed in the United States. Original invoice number provided by a Dawn authorized dealer will be required as proof of purchase.

### Limited Lifetime Warranty:

Dawn® warrants all of its products to be free from manufacturing defects in material and workmanship during normal residential use. This warranty only extends to the original consumer and is non-transferable. If any defect is found in normal residential use, Dawn® will, at its own election, repair, provide a replacement part of product, or make appropriate adjustment at no charge, (labor charges and other incidental or consequential costs are not included). Damage to a product caused by accident, misuse, or abuse is NOT covered by this warranty. Improper care and cleaning will void the warranty. If Dawn® is unable to provide a replacement and a repair cannot be made, Dawn® may elect to refund the purchase price to the original consumer/purchaser in exchange for the return of the product. A Three-Year Limited Warranty is provided towards the following finishes; matte-black, matte-gold, rose gold, chrome matte-black, chrome-white, matte-gold black, oil rub bronze and dark brown.

(IMPORTANT: The original consumer/purchaser is responsible for inspecting products upon arrival. Any defective product should be reported immediately and should NOT be installed.)

### One-Year Limited Warranty:

Dawn® accessories (bath/kitchen/shower/faucet/sink) and vanities are warranted to be free of defects in material and workmanship for one year from date of purchase. Dawn® will, at its own election, repair, replace or make appropriate adjustment where Dawn® inspection discloses any such defects occurring in normal usage within one (1) year after purchase. Dawn® is not responsible for removal or installation costs. This warranty voids if the products have been moved from its original installation place. Defective parts or products will be replaced on availability basis. Warranty does not apply to any local building codes, make sure to check your local plumbing codes before installation. As wood ages a natural process causes the wood to darken, this is not a defect and if a replacement part is needed we cannot guarantee exact color or grain match.

### Five-Year Limited Warranty:

Dawn® LED mirrors and medicine cabinets are warranted to be free of defects in material and workmanship for five years from date of purchase. Dawn® will, at its own election, repair, replace or make appropriate adjustment where Dawn® inspection discloses any such defects occurring in normal usage within five (5) years after purchase. Dawn® is not responsible for removal or installation costs. This warranty voids if the products have been moved from its original installation place. Defective parts or products will be replaced on availability basis. Warranty does not apply to any local building codes, make sure to check your local plumbing codes before installation. As wood ages a natural process causes the wood to darken, this is not a defect and if a replacement part is needed we cannot guarantee exact color or grain match.

### DAWN WARRANTIES DO NOT COVER, AND DAWN DISCLAIMS ANY LIABILITY FOR:

- Conditions or damage NOT resulting from defects in material or workmanship.
- Conditions or damage resulting from:
  - normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration, or
  - the use of abrasive cleaning products or the use of the product in any manner contrary to the product instructions, or
  - conditions in the home such as excessive water pressure or corrosion.
- Labor, shipping, or other costs for the disconnection, deinstallation, or return of the product for warranty service, or costs for installation or reinstallation of the product.
- Parts, accessories, connected materials, or related products not manufactured by Dawn.

Dawn reserves the right to inspect any Dawn product reported to be defective prior to any repair or replacement. Repair and replacement costs EXCLUDE shipping, labor, and consequential expenses.

To obtain warranty service contact Dawn either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by contacting Dawn at the contact information listed below. Proof of purchase (original sales receipt) and description of problem must be provided with all warranty claims.

## CONTACT DAWN

Should you have any questions about any of our products or services, please contact:

Customer Service

Dawn Kitchen & Bath Products, Inc.

27688 Industrial Blvd., Hayward, CA 94545

Toll-Free: 877-dawn-usa (877-329-6872) • Tel: 510-723-0088 • Fax: 510-723-0099

E-mail: [dp@dawnusa.net](mailto:dp@dawnusa.net) • Technical Support: [tech@dawnusa.net](mailto:tech@dawnusa.net) • Website: [www.dawnusa.net](http://www.dawnusa.net)

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\* Partially Certified