

LIMITED WARRANTY ON DELTA® TOILETS

Chinaware: Chinaware parts of the Delta® toilet are warranted to the original consumer purchaser to be free from defects in material and workmanship for as long as the original consumer purchaser owns the home in which the toilet was first installed. For commercial purchasers, including for use in multi-family housing (apartments and condominiums), the warranty period is five (5) years from the date that the product is received by the original commercial purchaser or their authorized representative (installation contractor, etc.).

Mechanical Parts: Mechanical parts of the Delta® toilet are warranted to the original consumer purchaser to be free from defects in material and workmanship for one (1) year from the date that the product is received by the original consumer purchaser or their authorized representative (installation contractor, etc.).

Toilet Seats, Bidet Seats, and Electronic Bidet Seats: Toilet seats of the Delta® toilet, Delta® Refresh manual bidet toilet seats, and Delta® Refresh electronic bidet toilet seats are warranted to the original consumer purchaser to be free from defects in material and workmanship for one (1) year from the date that the product is received by the original consumer purchaser or their authorized representative (installation contractor, etc.). Toilet seats of the Delta® toilet, Delta® Refresh manual bidet toilet seats, and Delta® Refresh electronic bidet toilet seats are not designed or intended for commercial use; therefore, no warranty is given on the toilet seat if used for commercial purposes.

Electronic Parts and Batteries (if applicable, does not include electronic bidet seats): Electronic parts (other than batteries), if any, of this Delta® toilet are warranted to the original consumer purchaser to be free from defects in material and workmanship for five (5) years from the date that the product is received by the original consumer purchaser or their authorized representative (installation contractor, etc.), for commercial users, for one (1) year from the date that the product is received by the original commercial purchaser or their authorized representative (installation contractor, etc.). No warranty is provided on batteries.

What We Will Do: Delta Faucet Company will repair or replace, free of charge, during the applicable warranty period (as described above), any part that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Delta Faucet Company may elect to refund the purchase price in exchange for the return of the product. These are your exclusive remedies.

What Is Not Covered: Any labor charges incurred by the purchaser to repair, replace, install or remove this product are not covered by this warranty. Delta Faucet Company shall not be liable for any damage to the product resulting from reasonable wear and tear, outdoor use, misuse (including use of the product for an unintended application), abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. Delta Faucet Company recommends using a professional plumber for all installation and repair. We also recommend that you use only genuine Delta® replacement parts.

What You Must Do To Obtain Warranty Service or Replacement Parts: A warranty claim may be made and replacement parts may be obtained by calling 1 855 345-1345 or by contacting us by mail or online as follows (please include your model number, date of purchase and documentation of the date of receipt of the product by the original purchaser or their authorized representative (installation contractor, etc.):

In the United States and Mexico:

Delta Faucet Company
55 E. 111th Street
Carmel, IN 46280
Attention: Warranty Service
<https://www.deltafaucet.com/service-parts/contact-us>

In Canada:

Masco Canada Limited, Plumbing Group
Technical Service Centre
350 South Edgeware Road
St. Thomas, Ontario, Canada N5P 4L1
<https://www.deltafaucet.com/service-parts/contact-us>

Proof of purchase (original sales receipt showing purchase date) and documentation of the date of receipt of the product by the original purchaser or their authorized representative (installation contractor, etc.) must be made available to Delta Faucet Company for all warranty claims unless the purchaser has registered the product with Delta Faucet Company. This warranty applies only to Delta® toilets installed in the United States of America, Canada and Mexico.

DO NOT USE IN-TANK BOWL CLEANERS. Products containing chlorine or chlorine-related products can seriously damage fittings in the tank, which can cause leakage and property damage. Delta Faucet Company shall not be responsible or liable for any tank fitting failure or damage caused by the use of in-tank bowl cleaners.

Limitation on Duration of Implied Warranties. Please note that some states/provinces (including Quebec) do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

Limitation of Special, Incidental or Consequential Damages. Please note that some states/provinces (including Quebec) do not allow the exclusion or limitation of special, incidental or consequential damages, so the below limitations and exclusions may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND DELTA FAUCET COMPANY SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. DELTA FAUCET COMPANY SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE TOILET RESULTING FROM REASONABLE WEAR AND TEAR, OUTDOOR USE, MISUSE (INCLUDING USE OF THE PRODUCT FOR AN UNINTENDED APPLICATION), ABUSE, NEGLIGENCE OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING FAILURE TO FOLLOW THE APPLICABLE INSTALLATION, CARE AND CLEANING INSTRUCTIONS. Notice to residents of the State of New Jersey: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

Additional Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state/province to state/province.

This is Delta Faucet Company's exclusive written warranty and the warranty is not transferable.

If you have any questions or concerns regarding our warranty, please contact us provided above or visit our website at www.deltatoilet.com or <https://www.deltafaucet.com/service-parts/warranty>.

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