



# Jörger

Armaturen- u. Accessoiresfabrik GmbH  
Exclusive Sanitär-Produkte  
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## CERTIFICATE OF WARRANTY

Jörger Armaturen und Accessoires-Fabrik GmbH warrants to its customers that their products will be free from defects in materials and workmanship for the following periods of time from the date of purchase.

- a) 2 years full guarantee, including wearing parts and finishes\*
- b) 2 years guarantee on all faucet parts and components

\*To clean the surface the use of cleaning powders, corrosives and other acid fluids is to be avoided to maintain the warranty by Jörger Armaturen und Accessoires-Fabrik GmbH. Therefore, please remove water drops with a soft cloth or chamois leather after use. To clean the surface we recommend neutral liquid soap, or a weak nonalcoholic detergent.

Mistakes in installation and/or operating errors are not covered by the warranty. The warranty consists of the free of charge replacement of the respective parts or components.

Even after the warranty period has expired, the customer is required to do all repair work for their customers. The costs therefore should be appropriate. Jörger Armaturen und Accessoires-Fabrik GmbH according to the valid price list provides the material required for repairing, regarding the discounts.

If a fault occurs during the warranty period, Jörger Armaturen und Accessoires-Fabrik GmbH, at its option, will either repair the defective product without charge for the parts and labor, or will provide a replacement in exchange for the defective product returned to Jörger Armaturen und Accessoires-Fabrik GmbH.

In the event that any product is rejected by the customer as not complying with the above, the customer shall fax within 7 days notification to Jörger Armaturen und Accessoires-Fabrik GmbH of the products rejected and the reasons therefore, and shall return such products to Jörger Armaturen und Accessoires-Fabrik GmbH by post or carrier at Jörger Armaturen und Accessoires-Fabrik GmbHs account. Within seven days of receipt Jörger Armaturen und Accessoires-Fabrik GmbH shall either credit the cost of these products, replace the products rejected to the customer, or notify the





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customer of the reasons for disputing the return. Both parties shall then endeavor to resolve the matter to the best of their abilities.

This warranty shall not apply to any defect, failure or damage caused by improper or inadequate maintenance and care, including false installation and resulting damage.

The warranty furthermore does not apply to the minor flaws which are within the common tolerances and occur due to the material and manual work which makes the products of Jörger Armaturen und Accessoires-Fabrik GmbH so unique and one of a kind. These are clearly stated in Jörger Armaturen und Accessoires-Fabrik GmbH quality norms (JQN)

