

Limited Lifetime Warranty

This Limited Warranty is expressly in lieu of any other warranties, expressed or implied, arising by law or otherwise, including without limitation, any implied warranty of merchantability or for a particular purpose. This Limited Warranty may not be transferred, altered, varied, or extended, except by a written instrument executed by Phylrich. The remedy or repair or replacement as provided under this Limited Warranty is exclusive. In no event shall the manufacturer be liable for any consequential or incidental damages to any person, whether or not occasioned by negligence of Phylrich, including without limitation damages for inconvenience, use, costs of property damage or other monetary loss.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitations or exclusions may not apply. This warranty gives you legal rights and you may also have other rights, which vary from state to state. This warranty covers product installed in the United States and Canada. **PROOF OF PURCHASE IS REQUIRED FOR WARRANTY CLAIM**

Several types of limited warranties are applicable to decorative plumbing and hardware products as follows:

Mechanical Warranty: This warranty covers the ability of the product to function properly under normal conditions. Our products are warranted to the purchaser only to be free of defects in material and workmanship for a **period of 10 years from the date of purchase**.

Because plumbing valves have several mechanical differences due to the function i.e. faucet valves vs. thermostatic shower valves, the following valve warranties are established:

Ceramic disc valves are warranted for life as long as the original purchaser owns the house in which they are installed.

Other types of valves, to include **thermostatic and balance pressure shower valves, etc. are warranted for one year from the date of purchase**.

Mechanical warranty for all DRAINS are for one year from the date of purchase.

Finish Warranty: All Finishes have a 10 yr warranty from the date of shipment to the original purchaser. Excluding 03U/ 002 "Living Finishes" that are not warranted. These have no protective coating and thus are designed to change with age and use.

Finishes on Drains: Because of the use and abuse of the metal surface that occurs on sink and bath drains with soaps and cleaning solutions. This warranty **is for one year** from date of purchase on ALL drains – Excluding 03U/ 002 which are "Living Finishes" therefore does not have warranty.

The warranties described above are rights, but there may be other rights, which vary from state to state.

Exclusions: All installation in ocean air environments. Some products such as Lavatory Drains, parts made of Glass or Crystal and Stone.

If you have a problem with one of our products, here is what is covered and how you should proceed:

Consult the dealer from whom you purchased the product. Please provide proof of purchase in the form of an original invoice or receipt. If the dealer is an authorized Phylrich Dealer, they will review the problem and contact the Phylrich customer service department on your behalf. If you cannot contact your dealer, please e-mail our customer service at customer.service@phylrich.com and describe the problem along with your contact information.

The Phylrich Warranty does not assume liability for charges such as labor, freight, removal and reinstallation or injuries resulting from a defective product. Phylrich will repair or replace defective parts after it has been established that the product is defective and that the parts are covered by this warranty. Phylrich reserves the right to determine whether to repair or replace the product under consideration. Phylrich products must be installed in accordance with the instructions provided with the product. Make sure your installer flushes out all debris such as solder before assembly. Plumber's putty should not be used on the decorative surface as it could harm the finish and void the warranty.

For proper maintenance do not use any abrasive cleaners, strong cleaning solutions or polishing compounds. Usually a soft damp cloth will suffice. No waxes can also be used.